

Welcome to the

CATALINA

REWARDS

PROGRAM THAT CELEBRATES YOU

As a member of **CLUB CATALINA**, you can **earn points** on your everyday purchases at the Club **when you VISIT, PLAY, DINE, DRINK, SHOP and SWIPE**.

The Catalina Rewards Program is a **5 Level Program** with each Level offering its own special benefits, offers and discounts.

REWARD LEVEL	Level Points Earned
PLATINUM PLUS	25,000
PLATINUM	10,000
GOLD	2,500
SILVER	500
MEMBER	ENTRY LEVEL

The **more points you earn** when you use your membership card, the **higher the level** you can achieve and the **more benefits you will receive**. Rewards are offered based on each individual Level.

Daily Visitation Bonus, Birthday Bonus, Monthly Loyalty Bonus and Golf Prizes are exempt from contributing to your Reward Level.

OTHER IMPORTANT INFORMATION

- Membership and any accrued points or rewards are not transferable.
- Suspended, excluded, lapsed, deceased or expelled members forfeit accrued points.
- A full list of terms and conditions is available by contacting the Duty Manager.
- You should advise reception immediately if your membership card is lost or stolen.
- Personalise your PIN at the Members Reward Kiosk to protect your points balance.

CAN I OPT OUT OF THE PROGRAM?

You can opt out of the program at any time by notifying the General Manager in writing.

NOT A MEMBER? Join today!

Simply complete a membership application form at main reception

Call Gambling Help 1800 858 858

www.gamblinghelp.nsw.gov.au

Club Catalina practices the Responsible Service of Alcohol (RSA) in accordance with the Law.

Player Activity Statements are available upon request.

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MEMBERS REWARD PROGRAM



CATALINA

REWARDS

Visit, Play, Dine,
Drink, Shop, Swipe
and Earn **MORE**


CLUB CATALINA
Your Club Our Community



JOHN CITIZEN - 10

HOW DO I EARN POINTS?

Earning points is easy with Catalina Rewards.

You can earn points when you use your membership card when playing gaming machines, Keno, dining in the Coffee Shop, Catalina Restaurant or enjoying a beverage in any of our Bars. Even in our Golf Shop, for golf or retail. Simply present your membership card at the point of sale to start earning points.

Earning Points on Gaming Machines	1 Point for every \$10 of turnover
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Earning Points on Food, Beverage, Keno, Golf & Retail	1 Point for every \$1 Spent
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HOW DO I KNOW THE VALUE OF MY POINTS?

100 points is equivalent to \$1.00

1,000 points is equivalent to \$10.00

10,000 points is equivalent to \$100.00

HOW TO TURN YOUR POINTS INTO A REWARD

You can use your Catalina Reward points at the Club to **treat yourself** to meals and drinks. Your points can also be used to play a round of golf, hire a cart or purchase golf apparel. Simply present your membership card at the point of sale and PAY BY POINTS. Points can also be redeemed for Gift Cards at reception.

MONTHLY LOYALTY BONUS

Depending on your rewards level, you will receive loyalty bonus points on the points that you have earned the previous month. Points will be added to your members account on the 1st day of the following month. See table across for monthly loyalty bonus details**.

DO I RECEIVE DISCOUNTS?

You will continue to receive member pricing, however when you use your points to purchase beverage, golf and other eligible services, you will receive an additional discount in accordance with your reward level. The discount will be taken from the members pricing. Discounts do not apply to partial point payments. See table across for discount details*.



CATALINA
REWARDS

Earn Reward Points in our dining areas, bars, reception, golf, keno and gaming areas

	PLATINUM PLUS	PLATINUM	GOLD	SILVER	MEMBER
GAMING POINTS - EARNING LEVEL	1 Point - \$10 turnover	1 Point - \$10 turnover	1 Point - \$10 turnover	1 Point - \$10 turnover	1 Point - \$10 turnover
FOOD AND BEVERAGE POINTS	1 Point - \$1 Spend	1 Point - \$1 Spend	1 Point - \$1 Spend	1 Point - \$1 Spend	1 Point - \$1 Spend
KENO POINTS (MINIMUM \$10 SPEND)	1 Point - \$1 Spend	1 Point - \$1 Spend	1 Point - \$1 Spend	1 Point - \$1 Spend	1 Point - \$1 Spend
PRO SHOP POINTS	1 Point - \$1 Spend	1 Point - \$1 Spend	1 Point - \$1 Spend	1 Point - \$1 Spend	1 Point - \$1 Spend
*DISCOUNT ON BEVERAGE WHEN PAYING BY POINTS IN FULL	50%	40%	30%	20%	10%
USE YOUR POINTS TO PURCHASE FOOD AND BEVERAGE					
USE YOUR POINTS TO PAY UTILITY BILLS					
USE YOUR POINTS TO PURCHASE GIFT CARDS					
ACCESS TO MEMBER BEVERAGE PRICING					
ACCESS TO MEMBER PROMOTIONS					
ADDITIONAL OFFERS AS DETERMINED					
BIRTHDAY BONUS	\$100	\$50	\$20	\$10	FREE DRINK
DAILY VISITATION BONUS - 1 SWIPE PER DAY	100 Points	50 Points	30 Points	20 Points	10 Points
**MONTHLY LOYALTY BONUS	50%	30%	20%	10%	
RECOGNITION GIFT					
NON EXPIRATION OF REWARD POINTS					
CELEBRATION EVENTS					

*Terms and conditions apply for all benefits. See reception for details.