



## EMPLOYMENT OPPORTUNITY

# CUSTOMER SERVICE ATTENDANTS

Catalina Club is seeking enthusiastic Customer Service Attendants to join our growing team. We have multiple opportunities available and experience is not necessary. This is an excellent opportunity to join our friendly and collaborative team focused on creating enjoyable hospitality experiences for our members and visitors to our busy Club located in Batemans Bay, in the heart of the beautiful South Coast of NSW.

---

### POSITIONS THAT WE ARE EXCITED TO RECEIVE EXPRESSIONS OF INTEREST IN, ARE:

- Food & Beverage Attendant
- Barista
- Cellar Person
- Courtesy Bus Driver
- Receptionist
- Child Care Worker

### WE ARE LOOKING FOR CANDIDATES WHO MEET THE FOLLOWING CRITERIA

- Exhibit exceptional customer service skills
- Have strong communication and interpersonal skills
- Are enthusiastic, reliable and maintain a positive attitude
- Align with Catalina Club's Values of Growth, Respect, Integrity, Teamwork and Trust
- Hold current New South Wales Responsible Service of Alcohol and Responsible Conduct of Gambling competencies

### WHAT CATALINA CLUB CAN OFFER YOU

We value our team members, and strive to be an engaging, respected and desired local employer on the NSW South Coast. As a casual employee, you will enjoy the flexibility to balance your work and personal commitments. We offer competitive rates of pay, complimentary membership, generous discounts, opportunities for growth and a range of employee benefits to enhance your work-life balance.

If you are passionate about providing exceptional customer service and want to be part of our dynamic team, we encourage you to apply now. Send your application to the Human Resources Manager, Cushla Hands, at [hr@catalinaclub.com.au](mailto:hr@catalinaclub.com.au).

Whilst we may not have a role available immediately, we place all prospective applications on file, so you are the first to know when your desired roles opens for re-application.



# OUR STORY

For more than 100 years, Catalina Club has been a cornerstone of the South Coast community. As our regional population and community spirit grew in the late 1800s, a small group of community members landscaped and built a racecourse, followed by a golf course in 1920, that attracted adventurous golfers from across the country.

Catalina Club is a golf course, Clubhouse and community built by devoted members and a pioneering South Coast community.



*The 'Hanging Rock', which was situated just across the road from our Club, was a significant place for local indigenous people.*



## 1920 • BILL'S PADDOCK

As European settlers began to populate the South Coast region, the land where our Club stands today was cleared to establish a popular racecourse with 'Bill's Paddock' at its centre. In 1920, Percy Bill gifted the paddock to the community to play golf, establishing Batemans Bay Golf Club.



## 1931 • 9-HOLE COURSE GAINS MOMENTUM

On April 28, 1931, national and local newspapers reported that the Batemans Bay Golf Club's annual Open Day as "very successful", particularly because "the club had got a roof over its head".



## 1956 • A GOLF CLUB REIMAGINED

Catalina Country Club was established after its namesake, the Catalina Amphibian Flying Boat PB7, as requested by real estate marketers LJ Hooker, who often flew clients to the area. The first Clubhouse was opened in 1956, while brothers Claude and Athol Manns continued developing the course.





#### 1970 • UNITING A COMMUNITY

An extensive Clubhouse was opened in August 1970, with a billiards room, bars, dining areas, a pro shop and beer garden. The Club began forming a distinct identity in the community, and was recognised as a meeting place to dine, experience the South Coast and play golf. Throughout the 1970's, golf legends Kel Nagle, Greg Norman and Rodger Davis played the 18-hole course.



#### 1990 • A DECADE OF CHAMPIONSHIP CHANGE

With a new course irrigation system, machinery sheds and workshop, office areas, bistro, foyer and 27-hole championship course, the Club continued to grow as an inclusive meeting place for members and visitors.



#### 1999-2002 • CONSOLIDATING OUR COURSE

More than 400 new trees were planted in 2002 across the course to regenerate native flora and encourage fauna while new course maintenance practices were adopted. The course attracted the likes of professionals Wayne Grady, Jarrod Moseley and Ian Leggatt.



#### 2006-2014 • A MODERN CLUB

In 2006, the Club's fascia was famously transformed with a bright, open and welcoming design. The Club was recognised as Eurobodalla's Employer of the Year in 2007 and received the 2013 South Coast Regional Award for Excellence. The Club amalgamated with the Batemans Bay Bowling Club before being sold in 2014.



#### 2019 • ELEVATING OUR OFFER

In 2019, renowned golf architect Harley Kruse partnered with Catalina Club to redesign the 15th hole and prepare a golf course master plan. Meanwhile, the Clubhouse's main lounge, restaurant and lounge areas were modernised to reflect the interconnected, friendly and positive nature of the Club. On New Year's Eve, bushland surrounding the golf course was burnt in the devastating Black Summer bushfires.



#### 2025 • A FUTURE FOR CATALINA CLUB

Catalina Club today strives to uplift its members, team members, visitors, environment and wider community. We plan to align our course and clubhouse to our ever-growing, diverse community with a refreshing five-year refurbishment beginning in late 2024. With more than 100 team members and 12,000 members, our Club strives to be the premium 'perfect place' to play, relax, dine and be entertained.

## OUR VISION

Our Vision is to be a leading, enjoyable, quality, inclusive golfing and hospitality destination.



## OUR MISSION

Promote, foster, and conduct the game of golf.

Provide enjoyable, quality, inclusive, golfing and hospitality experiences, to our members and guests.

Be an accessible destination that brings people together.

Support our local community.

Be an engaging, respected, and desired local employer.



## OUR VALUES

Growth | Respect | Integrity | Teamwork | Trust



Catalina Club is on the land of the Yuin people on the NSW South Coast. For countless generations, the Walbunja tribe occupied the area between Durras and Narooma and roamed the lands and waters of the Eurobodalla region.

Catalina Club acknowledges the Traditional Owners of Country throughout Australia and acknowledges their continuing connection to land, waters and community. We pay our respects to the people, the cultures and the Elders past and present.