



GIFT VOUCHERS

2025/2026

Gift Voucher Terms and Conditions

1. Purchasing and validity

- Gift vouchers are valid for three (3) years from the date of issue.
- The voucher's expiry date is final. It cannot be extended. Any unused balance will be forfeited after the expiry date.
- Gift vouchers are non-refundable and cannot be redeemed for cash.

2. Redemption

- Gift vouchers can be redeemed for goods or services at Catalina Club up to the value shown on the voucher.
- Vouchers cannot be redeemed for any of the following: gaming (including TAB, Keno and Electronic Gaming Machines), on-premises vending machine purchases (e.g. cigarettes), or ATM withdrawals.
- To redeem, the voucher must be presented at the time of purchase.
- If a purchase exceeds the voucher's value, the remaining amount must be paid using an alternative payment method.
- Vouchers can be used for multiple transactions until the balance is exhausted. Change will not be given in cash for small remaining amounts.

3. Lost or stolen vouchers

- Gift vouchers should be treated like cash. If a voucher is lost, stolen, or damaged, it will not be replaced or refunded.
- Catalina Club is not liable in instances where the voucher has been lost or stolen and subsequently redeemed by someone other than the intended recipient.

4. Additional terms

- Gift vouchers cannot be reloaded with additional credit.
- Catalina rewards and discounts will not be applicable at the time of purchasing a gift voucher. Upon redemption, if the redeemer is a member, the usual member discounts and points will apply to the redemption transaction.
- Promotional discount vouchers (e.g., those given for free as part of a marketing campaign) may have different expiry periods and are subject to their own specific terms and conditions.
- The voucher does not supersede rules of entry, membership or constitution etc., regardless if the recipient is a member or not.
- Catalina Club reserves the right to amend these terms and conditions.

All information is correct as of December 2025.